

# Privacy Policy

At Silver Moon Phases, your privacy is important to us. This policy outlines how we collect, use, and protect your personal information when you engage with our services.

### HOW DO WE PROTECT YOUR INFORMATION:

We implement a variety of security measures to maintain the safety of your personal information when you place an order or enter, submit, or access your personal information.

We offer the use of a secure server. All supplied sensitive /credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our Payment gateway providers' database only to be accessible by those authorized with special access rights to such systems and are required to keep the information confidential.

#### WHAT INFORMATION DO WE COLLECT:

We collect information from you when you register on our site, place an order, respond to a survey and /or fill out a form. When ordering or registering on our site, as appropriate, you may be asked to enter your: name, e-mail address, mailing address, phone number or credit card information. You may visit our site anonymously.

#### WHAT DO WE USE YOUR INFORMATION FOR:

Any of the information we collect from you may be used in one of the following ways:

- •To personalize your experience . Your information helps us to better respond to your individual needs .
- •To improve our website . We continually strive to improve our website offerings based on the information and feedback we receive from you .
- •To improve customer service . Your information helps us to more effectively respond to your customer service requests and support needs .
- •To process payments.
- •Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsover, without your consent, other than for the express purpose of delivery of the purchased service or product.



- •To administer a contest , promotion , survey or other site feature
- •To send periodic emails . The email address you provide for order processing . may be used to send you information and updates pertaining to your order .

#### DISCLOSURE OF INFORMATION:

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

### COOKIES AND THIRD-PARTY TOOLS:

While this policy applies primarily to in-person and virtual sessions, our website may use cookies to improve user experience. Third-party tools (such as appointment schedulers or embedded services) may also use cookies. You can adjust your browser settings to control or disable cookies at any time.

ONLINE PRIVACY POLICY ONLY This online privacy policy applies only to information collected through our website and not to information collected offline.



# YOUR CONSENT

By using our site, you consent to our online privacy policy.

## CHANGES TO OUR PRIVACY POLICY

If we decide to change our privacy policy, we will post those changes on this page. This policy was last modified on the 1st of February 1.11.

## **CONTACTING US**

If there are any questions regarding this privacy policy, you may contact us at info@silvermoonphases.com